"A claims process is now available to compensate people who experienced disability discrimination while traveling or attempting to travel on Greyhound.  The claims process is part of a consent decree that resolves nationwide Americans with Disabilities Act discrimination claims brought by the Justice Department.  Greyhound Lines, Inc. has hired a Claims Administrator to distribute an uncapped amount of compensation to people who experienced disability discrimination while traveling or attempting to travel on Greyhound.

Individuals eligible for compensation must:

* have a disability;
* have traveled or attempted to travel on Greyhound between February 8, 2013, and February 8, 2016;
* experienced a disability-related incident during the travel or attempted travel (for example, lack of accessible transportation or transportation-related services, Greyhound’s failure to make disability-related accommodations, etc.); and
* submit a Claim Form by mail, email, or online, to the Claims Administrator by no later than November 10, 2016.

Instructions regarding the claims process are [available at the Claims Administrator’s website](http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbWFpbGluZ2lkPTIwMTYwNDE0LjU3Nzc1MzgxJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE2MDQxNC41Nzc3NTM4MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MDI1NjM5JmVtYWlsaWQ9RWFnbGVAZ2VuZXNpc2Fzc2lzdGFuY2Vkb2dzaW5jLm9yZyZ1c2VyaWQ9RWFnbGVAZ2VuZXNpc2Fzc2lzdGFuY2Vkb2dzaW5jLm9yZyZmbD0mZXh0cmE9TXVsdGl2YXJpYXRlSWQ9JiYm&&&100&&&http://www.DOJvGreyhoundSettlement.com).  The Claims Administrator can also be reached by email, by telephone, toll-free at 844-502-5953 or 800-659-2656 (TTY), or by mail at U.S. v. Greyhound Claims Administrator, c/o Class Action Administration LLC, PO Box 6878, Broomfield, CO 80021.  Assistance is available from the Claims Administrator for those who are unable to complete the Claim Form due to a disability.

To learn more about the [Department’s lawsuit and settlement with Greyhound](http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbWFpbGluZ2lkPTIwMTYwNDE0LjU3Nzc1MzgxJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE2MDQxNC41Nzc3NTM4MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MDI1NjM5JmVtYWlsaWQ9RWFnbGVAZ2VuZXNpc2Fzc2lzdGFuY2Vkb2dzaW5jLm9yZyZ1c2VyaWQ9RWFnbGVAZ2VuZXNpc2Fzc2lzdGFuY2Vkb2dzaW5jLm9yZyZmbD0mZXh0cmE9TXVsdGl2YXJpYXRlSWQ9JiYm&&&101&&&http://www.ada.gov/enforce_current.htm#grey) that established this claims process, visit the ADA website at [www.ada.gov](http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbWFpbGluZ2lkPTIwMTYwNDE0LjU3Nzc1MzgxJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE2MDQxNC41Nzc3NTM4MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3MDI1NjM5JmVtYWlsaWQ9RWFnbGVAZ2VuZXNpc2Fzc2lzdGFuY2Vkb2dzaW5jLm9yZyZ1c2VyaWQ9RWFnbGVAZ2VuZXNpc2Fzc2lzdGFuY2Vkb2dzaW5jLm9yZyZmbD0mZXh0cmE9TXVsdGl2YXJpYXRlSWQ9JiYm&&&102&&&http://www.ada.gov). "